

Digipass replacement form



Please fax, email or post this form to:
Freepost RaboDirect, PO Box 38567, Wellington 5045

Fax: 0800 22 88 66 Email: info@rabodirect.co.nz

All forms that are emailed will need to be printed out, signed and then scanned due to signature requirements.

Digipass replacement type

Lost Stolen Faulty New Low Battery

RaboDirect will send you a new Digipass allowing you to access your online accounts.

If your Digipass is displaying 'locked' or 'fail', head to the RaboDirect log in page and follow the steps to unlock your Digipass. If you have any further issues, please call us for assistance.

Postal address

Name

Address

Phone

Mobile

Email address

Have any of the above details changed from what we may have on record?

Yes No

Please be aware, if the Digipass is being sent to an address **outside of New Zealand** then a \$25 courier fee will apply. Please confirm that you agree to this fee and that the funds are available in your RaboDirect on-call savings account.

I Agree Fee Not Applicable

Customer information

Your RaboDirect customer number

Signature *

Date

* This request can only be signed by the owner of the Customer Number indicated above.