

Identity Verification Checklist

All fields are compulsory, unless stated otherwise.

Select your certified documentation option

This checklist outlines what documentation is required to meet identification requirements. If you are providing RaboDirect with a certified copy of an identification document, please ensure it is certified by a person listed below.

Option 1

One of the following Primary photo forms of ID

- New Zealand Passport
- Overseas Passport
- New Zealand Firearms Licence
- New Zealand Certificate of Identity
- Emergency Travel Document
- National ID Card

Option 2

One of the following Primary non-photo forms of ID

- New Zealand Full Birth Certificate
- New Zealand Certificate of Citizenship
- Overseas Birth Certificate
- Overseas Citizenship Certificate

In combination with ONE secondary or supporting form of photographic Identification:

- New Zealand Driver Licence
- International Driving Permit
- 18+ Card
- New Zealand Defence Photo ID

Option 3

- New Zealand Driver Licence

One of the following Primary non-photo forms of ID

- Debit or Eftpos card containing your name and signature
- Bank Statement issued by a registered bank within the last 12 months
- SuperGold Card
- A statement issued by a government agency e.g. IRD within the last 12 months

And, one of the following forms of acceptable address verification

All Documents must be dated within the last 12 months and attached.

- Bank account statement
- Rental tenancy agreement
- Legal document
- Rates bill
- Utility bill
- Government Department document

Note: Rabobank staff are able to copy and certify documents for the purpose of opening a RaboDirect account. Certification by staff members of other banks is not acceptable. All certified copies must include the date, name, occupation and signature of the person certifying the document. It must be presented within 3 months of certification. The trusted referee must sight the original documentary identification, and make a statement to the effect that the documents provided are a true copy and represent the identity of the named individual.

- Justice of the Peace
- Registered medical doctor
- Registered teacher
- Minister of religion
- Lawyer
- Registered Chartered accountant
- Member of Parliament
- Notary public
- Kaumātua
- A member of the Police
- NZ Honorary Consul

The trusted referee must NOT be:

- related to the customer, for example, a trusted referee cannot be their parent, child, brother, sister, aunt, uncle or cousin
- the spouse or partner of the customer
- a person who lives at the same address as the customer
- a person involved in the transaction or business requiring the certification

Should you have any questions, please phone our RaboDirect Customer Contact Centre on 0800 22 44 33, Monday-Friday 8am - 6pm